# **Feature Name: UpdateHousekeepingRequest**

## ***Feature Process Flow / Use Case Model***

## ***Use Case(s)***

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| **Use Case ID:** | 7.4.08 | | | |
| **Use Case Name:** | UpdateHousekeepingRequest | | | |
| **Created By:** | Dalton Cleveland | | **Last Updated By:** | Dalton Cleveland |
| **Date Created:** | 2019-05-02 | | **Last Revision Date:** |  |
| **Actors:** | | Front Desk | | |
| **Description:** | | Updates an existing housekeeping request | | |
| **Trigger:** | | User selects the option to update a housekeeping request | | |
| **Preconditions:** | | 1. The assumptions are true | | |
| **Postconditions:** | | 1. An existing request is updated | | |
| **Normal Flow:** | | 1. User selects the option to update an existing housekeeping request 2. System displays the update form for the users desired request 3. User updates request accordingly. 4. User clicks submit 5. System updates the request 6. System brings the user back to the list of current requests | | |
| **Alternative Flows:** | | 4a. User selects the option to cancel.   1. System asks the user if they want to abandon their changes 2. User selects yes 3. System closes the window and returns the user to the list of current requests   4a. User selects the option to cancel.   1. System asks the user if they want to abandon their changes 2. User selects no 3. System returns the user to continue creating the request. | | |
| **Exceptions:** | | 1a. The user doesn't fill out the form correctly and tries to submit   1. The system alerts the user of their errors . 2. Returns user to step 3 of the normal flow.   2a. The system can't retrieve the users desired request   1. The system alerts the user of the error . 2. Returns user to step 3 of the normal flow. | | |
| **Includes:** | | Create, Retrieve, Deactivate HousekeepingRequest | | |
| **Frequency of Use:** | | As needed. | | |
| **Special Requirements:** | | None at this time. | | |
| **Assumptions:** | | User is logged in  User has access  At least one request already exists | | |
| **Notes and Issues:** | | None at this time. | | |